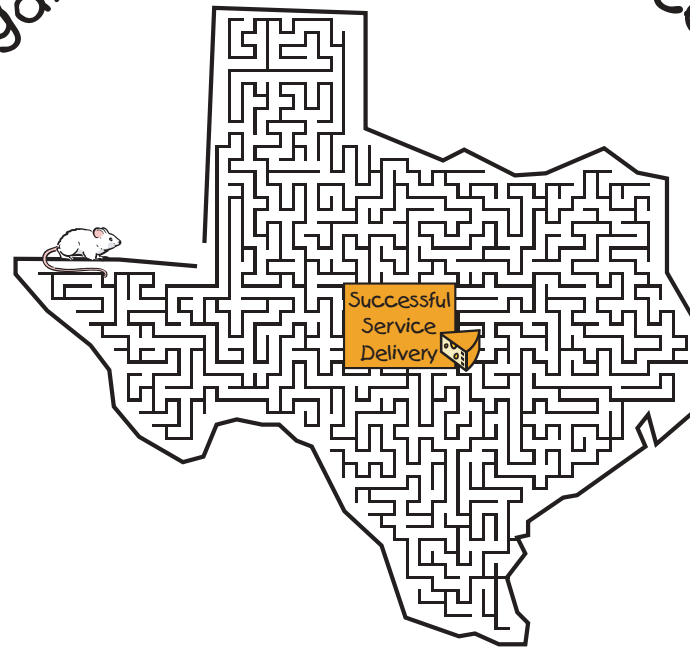


# CRCG Conference 2002



*Navigating the Amazing Service Maze*



**San Antonio Airport Hilton  
September 30 - October 3, 2002**

# Letter to Attendees:

**Y**ou CAN 'Navigate the Amazing Service Maze'. The secret is CRCG! The Combined State Community Resource Coordination Groups (CRCGs) Teams have planned another excellent conference for you and for members of your collaborative community. We will return to San Antonio this fall, to celebrate 15 years of CRCG successful navigation.

Your state level counterparts are keenly aware of the role you play in providing coordinated services to individuals whose needs require innovative planning and multi-agency involvement. You have worked hard to break down barriers, build relationships based on trust, and create solutions that help to provide all Texans with the opportunity to lead full, productive lives.

The State CRCG Teams and our local hosting Bexar County CRCG invite you to enjoy an outstanding selection of training sessions highlighting three Keynote Speakers. Child psychiatrist, Systems of Care Expert, and international consultant, Dr. Neal Mazer will bring his energetic, strength-based perspective to inspire us. Jeff Moyer, nationally acclaimed speaker and singer, will open our second day, and Dr. Carmen Tafolla will provide a delightful and thought-provoking presentation for our closing session.

We have invited the best of the best for the training sessions. Sessions on advocacy, special focus organizations, successful partnerships and more will be woven among the core CRCG courses. The combined effect will be a truly amazing selection.

So please join us and bring your friends and colleagues to San Antonio to celebrate your successes, "recharge your batteries," and acquire new tools to enhance service delivery in your community. We look forward to seeing you there!

Sincerely,



Sherri Hammack  
Director  
State CRCG Office

## CONFERENCE HIGHLIGHTS

### Date and Location

September 30 – October 3, 2002 at the San Antonio Airport Hilton Hotel & Conference Center, San Antonio, TX

### Registration

\$150.00/Conference, \$80/day  
After deadline \$200

**Registration Deadline is September 16 at 5:00 p.m.**

### Travel Cost Support

#### **CRCG Chairpersons and Coordinators**

Contact State CRCG Office at (512) 206-4564

#### **Families of Children with Disabilities**

Contact San Antonio Center for Health Care Studies at  
(210) 358-3495

**All applications due August 15, 2002**

### Pre-Conference Training Academy

A one-day training academy will be presented September 30, 2002. The cost is included in the total conference registration. The target audience for the Systems of Care Development training is leaders within local CRCGs/CRCGAs/CRCGFs. These three tracks of

training are:

*Ethics*

*Grant writing*

*Systems of Care Development*

### Conference

September 30 - October 3, 2002

### Training Credits

Training credits have been applied for LPC/Social Work and CEUs. Training credits have been approved for TJPC, TYC training hours.

### Questions Regarding Conference

512-206-4564

[www.hhsc.state.tx.us/crcg/crcg.htm](http://www.hhsc.state.tx.us/crcg/crcg.htm)

# Conference Information

## WHERE TO STAY

The Conference will be at the San Antonio Airport Hilton Hotel & Conference Center on 611 Northwest Loop 410. The local number for the hotel is (210) 377-4690. Special room rates have been secured for the CRCG Conference at the hotel. The room rates are as follows:

Single	\$80.00
Double	\$90.00
Executive Level	\$100.00
Alcove Suite	\$110.00

You must reserve your room by September 16, 2002 to get the special rate. Call 1-877-377-7227 for reservations, and announce that you are with the “**CRCG Conference.**” Cancellations must be made 24 hours in advance so you won’t be charged for the first night’s stay.

## TRAVEL SUPPORT

Families of children with disabilities may contact Joseph Nazaroff at 210-358-3495 to apply through the San Antonio Center for Health Care Services for travel scholarships to support their conference participation.

The State CRCG Office is exploring the possibility of awarding travel scholarships for travel expenses to CRCG chairpersons, designees, and Coordinators to attend the conference. Contact the State CRCG Office at 512-206-4564 to request an application.

Deadline for both travel scholarships is **August 15, 2002.**

## PARKING

The Airport Hilton has free covered parking.

## TRAVEL ARRANGEMENTS

Southwest Airlines offers a 10% discount on most fares for air travel to and from the event. Call Southwest Airlines Group and Meetings Reservations at 1-800-433-5368 and reference **ID Code J6791**. Reservations Sales Agents are available 7:00 a.m. – 8:00 p.m. Monday – Friday, or 8:30 a.m. – 5:30 p.m. Saturday and Sunday, Central Standard Time. Make reservations five or more days before you want to travel to take advantage of this offer.

## WHAT TO DO WHILE IN SAN ANTONIO

San Antonio has lots of things to do in the evenings. While the conference will sponsor some of the evening activities, there will be time for you to venture out on your own.

The famous Riverwalk, the Alamo & Missions, and the shopping are only a few of the many things to explore. San Antonio offers excellent dining and entertainment all year around and is famous for its art and culture. Sports venues can be found easily throughout the city. For more information on what you can do while in this lovely city, check out the San Antonio Convention and Visitors Bureau at: [www.sanantoniocvb.com](http://www.sanantoniocvb.com).

## Training Academy

September 30, 2002 - Monday

9:30 – 10:00	Pre-Conference Welcome and Opening Session – Sherri Hammack, Director, State CRCG Office
10:00 – 11:30	Track A - Ethics Track B - Grant Writing Track C - Systems of Care
11:30 – 1:00	Lunch on your own
1:00 – 2:30	Track A - Ethics Track B - Grant Writing Track C - Systems of Care
2:30 – 3:00	Break
3:00 – 4:30	Track B - Grant Writing Track C - Texas Integrated Funding Initiative



### Systems of Care Development Training

National expert, Neal Mazer, MD, MPH, will lead this workshop, including the philosophy, information regarding the methodology involved in developing a systems of care approach, and anecdotal information on successes around the nation. This workshop will run throughout the morning, and integrate an afternoon presentation that shares the Texas Systems of Care activity (also known as the Texas Integrated Funding Initiative). While this approach has traditionally had a children's services focus, the same philosophy applies to adult services, so all CRCGs, CRCGAs, and CRCGFs are encouraged to participate.



### Texas Integrated Funding Initiative ( TIFI)

A panel of local Texas Integrated Funding Initiative sites will explain how Systems of Care (SOC) works in Texas. Some of the sites have received funding and are implementing the full TIFI approach. Some have made the transition to a SOC approach, while generating their own funding from other sources. This session will compare and contrast the various paths that local sites have chosen.



### Writing to Win!

Ron Ayer with the Governor's Office State Grants Team will lead this day-long, training course. The Writing to Win! curriculum includes program planning & proposal development, identification of appropriate funding sources, and actual practice in writing grant proposals. Because this course is so effective, the Grants Team stays booked months in advance, so take advantage of this opportunity!

### Ethics Training

The State CRCG Office will provide an Ethics course as part of the pre-conference offerings. This course, taught by Beverly Chiodo, Ph.D., professor at Southwest Texas State University, will meet professional continuing education training requirements in addition to offering an insightful and informative approach to ethics. Service Providers who must keep professional credentials current will want to register early to secure a spot in this training.



# CONFERENCE SPEAKERS

## 2002 Conference at a Glance

October 1, 2002 – Tuesday	
8:30 – 10:00	Registration
10:00 – 12:00	Welcome and Keynote Address – Dr. Neal Mazer
12:00 – 1:30	Lunch on your own
1:30 – 3:00	Eight Concurrent Sessions
3:00 – 3:30	Break
3:30 – 5:00	Eight Concurrent Sessions
5:00 – 5:30	Sessions end for the Day
5:30 – 7:00	Reception
October 2, 2002 - Wednesday	
8:00 – 10:00	Registration
8:30 – 10:30	General Session – Jeff Moyer
10:30 – 11:30	Exhibits & Networking
11:30 – 1:00	Luncheon and Awards Presentation
1:00 – 1:30	Exhibits & Networking
1:30 – 3:00	Eight Concurrent Sessions
3:00 – 3:30	Break
3:30 – 5:00	Eight Concurrent Sessions
5:00	Sessions end for the day
6:00	Evening Activity
October 3, 2002 - Thursday	
8:30 – 10:00	Eight Concurrent Sessions
10:00 – 10:30	Break
10:30 – 12:00	Closing General Session – Dr. Carmen Tafolla

### Keynote Speaker

**Neal Mazer, MD, MPH** is a nationally recognized expert regarding children’s health and children’s mental health. He has worked in the field of medicine for nearly 30 years helping to provide care for the medically under-served. More currently, Dr. Mazer has worked closely with children, and in particular, their mental problems and strengths. He is the creator of a social and emotional skills assessment technology that is used to define learning styles, strengths, interests, core barriers and cultural orientation. The findings from this tool can be used to shape the effectiveness of interventions, global classroom management and as a method of designing strategies for support that are tailored to the needs and interests of the youth.

### General Session Speaker

**Jeff Moyer** has provided keynote addresses, training seminars, and motivational workshops in 44 state and numerous national and international conferences. Jeff combines powerful style and content, original music and humor, and deep subject knowledge in a variety of areas pertinent to education, diversity and disability. He speaks to the dignity of all human beings and other topics ranging from building inclusive schools and communities to the ADA, 504 and IDEA. He currently serves as adjunct faculty for Kent State University and has taught and guest lectured in numerous universities and colleges since 1975.

### Closing General Session Speaker

**Carmen Tafolla, Ph.D.** Author, educator and storyteller, Carmen Tafolla once said that her works are affected by her ancestors “whispering over her shoulders”. Dr. Tafolla is a native of San Antonio, Texas where she still resides in a 100-year old house called Casa del Angel. She has taught at both the college and high school levels and has worked as an associate professor and visiting professor of Women’s Studies, honors literature, and education at many colleges nationwide. Dr. Tafolla bases her stories and poetry on the myths and heroes of her ancestry, and states that “History is not there for History’s sake; it is there to help describe and decipher the present.”

# Conference Session Descriptions

October 1, 2002 - Tuesday

1:30 - 3:00 pm

Concurrent Sessions

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**A1. Beyond the Basics: CRCG Partnerships and Success Stories**

Some CRCGs, starting with nothing but energy and a passion for their work, are doing amazing things! How do they do it? Come find out! **Connie Almeida, Ph.D**, Director of Development, Children's Services, Texana MHMR, Fort Bend, Texas; **Joseph Nazaroff**, Coordinator, Bexar County CRCG; **Carol Harrison**, Coordinator, Concho Valley CRCG.

**A2. The Organization as a Company**

– In the 80's we had committees, in the 90's it was team building. Today we strive to build community. This session will help participants realize they can create an environment that is not only productive, but has a greater feeling of connectedness. **Tony M. Cruz, LPC**, Director, Central Texas MHMR, Brownwood, Texas; **Tony Roberts, BBS**, Director, Child and Adolescent Services, Central Texas MHMR, Brownwood, Texas.

**A3. Understanding Immigration Issues that Impact Accessing Human Services in Texas**

– CRCGs often struggle with assisting individuals or families with immigration issues in accessing needed services. Misinformation can add to the challenge. Come hear about services available to this population. **Anne Dunkelberg**, Senior Policy Analyst, Center for Public Policy Priorities, Austin, Texas.

**A4. The Next Step: Bridging the Transition from Child Protection Services**

– Many changes occur for a young person who is making the transition from children's services to adulthood. Things that had served as safety nets suddenly fall away. This session will address some of those changes and suggest ways to prepare for the transition. **Elizabeth Tucker**, Advocacy Inc.; **Mary Margaret Sturtevant** and **Janet Luft**, Texas Department of Protective and Regulatory Services, family member.

**A5. The Sandwich Generation: Balancing It All**

– Life represents challenges for all of us at some time or another, but for people in the 'sandwich generation' – caring for children and elderly parents who have challenging needs – life can be especially demanding. **Cindy Cornish**, Director of Golden Crescent Area Agency on Aging and Chair of Victoria County CRCGA and a **Family Representative** to be announced.

**A6. Managing Stress/Crisis Before it Manages You**

– Most people involved in the CRCG process wear many hats. Participants will learn practical steps to maintain personal balance in the middle of a hectic schedule. **Ron Trusler**, Executive Director, Central Plains MHMR Center.

**A7. Falling through the Cracks: Adults and Children with Traumatic Brain Injury**

– While being among the most serious public health problems in Texas, traumatic brain injury is often undiagnosed or mis-diagnosed. The consequences of TBI vary from one person to the next and can include physical, cognitive, emotional, behavioral, and psychosocial manifestations. This session will discuss the strengths and needs of people with brain injury and explore ways that CRCGs can muster the resources to address those needs. **Larry Swift**, Director, Texas Traumatic Brain Injury Advisory Council.

**A8. Systems of Care, Texas Style**

– This session will focus on the key components of the systems of care philosophy and approach to serving children and youth with multi-agency involvement and their families. Participants will come away with a basic understanding of systems of care and what is involved with developing it within their community. **A panel of State and local experts.**

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3:00 – 3:30 Break

October 1, 2002 - Tuesday

3:30 – 5:00 Breakout Sessions



**B1. Dialogue with the CRCG State Team** – Remember all those times your local CRCG has wanted to talk directly with agency decision-makers? This is your opportunity to do just that! Selected CRCG State Team members will be available for small group discussions.

**B2. CRCG 101: What is this thing called CRCG?** – A basic introductory session that will include the history and development of this thriving, innovative response to children and adults who have multiple service needs. **Sherri Hammack**, State CRCG Director; **State Team Member** to be announced.

**B3. Going Beyond Services: Finding Natural Support in Faith, Family, Friends & Community** – Join us for a lively session that looks at the richness of life made up of links to our natural supports. Learn more about including these vital areas to enhance the effectiveness of multiagency service planning. **Reverend Leslie Smith**, **Reverend Rosalind Harris** and **Family Representatives** to be announced.

**B4. Children’s Mental Health Legislative Brewing Pot** – The Legislative session is just around the corner. Come find out what’s “brewing” in the area of Children’s Mental Health and other children’s issues. **Jennifer Sims**, Policy Analyst; **Trey Berndt**, Children’s Health Insurance Program (CHIP); **Melanie Gantt**, Mental Health Association of Texas.

**B5. Success Through Knowledge: Understanding Dual Diagnosis**

The interaction between addiction and psychiatric disorders can confuse even the best clinicians. This session will explore the role of CRCG in assisting persons who are ‘dually diagnosed.’ **Mona Kile**, Administrator, Substance Abuse, Lubbock Regional MHMR and **Sandy Partain-Smith**, Dual Services Coordinator.

**B6. Journeys of Hope: Our Paths and Where They Take Us**

Join parents to learn more about how their families’ experiences have shaped their advocacy, their work with CRCGs, and their communities as their children grow to young adulthood. **Debi Mattocks** and **Tim Wauson**.

**B7. Permanency Planning** – Come hear state and local experts discuss the new changes in Permanency Planning with children with developmental disabilities and the ways that the new laws will affect local CRCGs and service delivery. **A panel of State and local permanency planning experts.**

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5:00 – 5:30 Sessions end for the day

5:30 – 7:00 Reception

October 2, 2002 - Wednesday

8:00 – 10:00 Registration

8:30 – 10:30 – General Session: Jeff Moyer

1:30 – 3:00 Breakout Sessions



**C1. Implementing a Continuum of Care for Youth in the Harris County Juvenile Justice System** – This session will describe the development of collaborative services for youth and families who are at risk for involvement in the Juvenile Justice System. **Joel Levine, LMSW-ACP**, Director TRIAD Prevention Program; **Elmer Bailey**, Chief Juvenile Probation officer, Harris County; **other speakers** to be announced.

**C2. The Critical Role of Education in CRCGs** – Educational institutions are key members of the CRCG team. This session will include information on non-educational community-based support funds (non-ed), transition out of public education, safe schools initiatives, and more. **Tommy Cowan** and **Susan Rose**, Texas Education Agency; **other panelists** to be announced.

**C3. I Need Your Eyes and Ears: Communicating with Your Legislator** – Come learn some of the secrets of getting your message to state lawmakers. **Linda Ponder, Ph.D.**; **Ret. Colonel Don Rettberg (USAF)**.

**C4. It's Who You Know: Three Models of Community Networking that REALLY Work!** – Several successful collaborative efforts are developing around the state. This session highlights three distinct styles that are established and doing wonderful things for the communities they serve. **Steve Braun**, Director, ACCESS; **Susan Jones**, Executive Director, Shackelford County Community Resource Center; **Chris Anne Christianson**, Director, Team Uvalde.

**C5. Texas Youth Advocacy Programs: Advocating for Youth & Families** – One of the multiple needs of CRCG youth and families is the need for someone to speak up on their behalf, to support their cause, to advocate for them. Come learn some ways that you can be an advocate for the youth and families of Texas. **Sylvester Guzman**, Regional Director, Texas Youth Advocacy; **Gary Ivory**, Texas Youth Advocacy Board of Directors; **Jack Salazar**, Parent; and **Aqua Smith**, Program Director, Austin/Travis Advocate Program.

**C6. Conquering CRCG Service Plan Data Collection** – This session will offer hands-on assistance for entering and retrieving information from CRCG individual service plans. **Steve Skelton**, State CRCG Office; a **local CRCG Coordinator**.

**C7. The Four Stages of Becoming an Accountable & Progressive CRCG** – Just as humans go through the four stages of development, CRCGs go from infancy to adult stages of development as they become fully accountable, progressive CRCGs. **James Castro**, Bexar County CRCG Chairman; **Joseph Nazaroff**, Bexar County CRCG Coordinator; **Lupita Castrejon**, Interagency Network Coordinator; **Paula Foster**, CRCG State Team Family Representative.

**C8. CRCG/CRCGA/CRCGF: What Works Where and When: Determining the Focus of Your CRCG** – Leaders from local CRCGs serving children and youth or adults will share information and guiding factors and considerations that impact decisions regarding the make up of your CRCG and who it serves. **Ron Trusler**, Executive Director, Central Plains MHMR, Plainview, Texas; **Carol Harrison**, Concho Valley CRCG Coordinator; and **Judy Ketchum**, Director, Resource Connections, Ft. Worth, Texas.

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3:00 – 3:30 Break



October 2, 2002 - Wednesday

3:30 – 5:00 Breakout Sessions



**D1. Overview of the Guardianship Process in Texas: A How To Discussion of Legal Basis and Procedure of Texas Guardianships**

Many times guardianship issues arise while trying to develop CRCG service plans for adults (or persons over 18 years of age). Come and hear about the ins and outs of Guardianship from a state expert who has community experience as well. **Kathleen Anderson, JD**, Director of the Texas Guardianship Alliance Program of Texas.

**D2. You're in the Army Now: Working with Military Social Services**

– Military families are feeling special stresses these days. Family needs and the services that are provided, and or missing are different than those for civilian families. This session will give you resources and insight into ways to provide more complete service plans for families connected to the military. **Reverend Rosalind Harris**; and a **panel to be announced**.

**D3. Providing Exemplary Customer Service through CRCG**

What's your CRCG's measure of success? How do you know when you've helped fulfill needs of persons you serve through your CRCG? Come and learn about actual examples and ideas to assist your CRCG in raising the bar of effective customer service. **Jan McCutchin**, Director/Ombudsman, Dallas Area North Star Authority; and a **panel of CRCG Coordinators**.

**D4. Partners in Policymaking**

– Join this session for an overview of the Partners in Policymaking program. These training programs help parents of young children and adults with disabilities to be more effective leaders and advocates. Graduates are part of a growing national network of community leaders serving on policymaking committees, commissions, and boards at local, state and national levels. A **Partners in Policymaking certified instructor to be announced**.

**D5. Kids and the Olmstead Decision: What is Texas Doing?**

Texas has taken several steps to address the 1200+ children currently residing in Texas institutions. Come hear about a new organization, EveryChild. Learn about the implementation of new permanency planning requirements and welcome the beginning of the Family Based Alternatives Initiative in Texas. **Susan Murphree**, Advocacy, Inc.; **Colleen Horton**, Center for Disability Studies; **Nancy Rosenau**, Executive Director, EveryChild, Inc., Family Based Alternatives Project.

**D6. The Folks at Home: Grassroots Collaboration and Advocacy**

It starts with community folks who have a passion for a common vision and grows from there. Come hear tips to help get your collaborative team to progress toward meeting your goals. Learn how to make the connections to gain support from community leaders and political leaders to keep folks “in the loop.” **Mark Williams**, Tom Green County Juvenile Probation Department and **Leaders from the Concho Valley CRCG** who have had successful community collaboration in enhancing their mission.

**D7. ServiceQuest**

– Have some fun in this participatory session where we'll play the ServiceQuest game – a life-sized board game that takes you along the path to accessing services. **Beverly MacCarty** and **Deborah Glover**, State CRCG Office; **family representative to be announced**.

**D8. Rural Resources are NOT the Weakest Link**

– This session will demonstrate how one rural CRCG teamed up to triumph over the challenges of limited resources. **Ashley Arnold**, Bastrop/Fayette/Lee CRCG Coordinator; **Lea Cundy**, Parent and Foster Parent; **Stephanie Casey**, Private Counselor.

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5:00 Sessions end for the day

6:00 Evening Activities

October 3, 2002 - Thursday

Registration 8:00 – 10:00

8:30 – 10:00 Breakout Sessions



**E1. What Families and Adults Need to Know about Financial Management Resources & Information** – Parents of children who may have life-long challenges need to have financial management information to help set up security for the long run. Children or adults with financial assets (perhaps a settlement) run the risk of losing public benefits if these funds are not protected in a trust. Elders who are struggling with their finances and who may not have family or friends to assist the may be in need of fiscal guardianship or money management resources. Join us for vital information you can take back to families and adults served by your CRCG. **Chris Oglesby**, Master Pooled Trust Manager, ARC of Texas; **Barbara Ellis**, Texas Money Management Program; **Ret. Colonel Don Rettberg (USAF)**.

**E2. Long-Term Care Coordination: What's the Buzz?** – Come and learn about the current activities related to legislative initiatives for long-term care coordination, promoting independence, and the Olmstead Act. State and local experts will discuss the collaborative efforts that are currently being implemented to achieve more effective long-term care coordination. **Speakers to be announced.**

**E3. Mobilizing Assets for Community Social Services** - Assess your community needs, organize available resources, design a strategy and succeed. **Phillip R. Watson**, Executive Director, Drug Prevention Resources, Inc.; **Dr. Lester Meriwether**, Program Manager-Coalition Training, Drug Prevention Resources, Inc.

**E4. Finding Help in Texas: Forging the Link between People and Service Providers** – The Texas Information and Referral Network (TIRN) is a statewide directory of information and referral sources. This session will discuss resources available through TIRN and local Area Information Centers (AICs) and highlight the positive partnerships with local CRCGs. **Dorothy Emmons**, United Way First Call for Help, Fort Worth; **Karen Cline**, United Way First Information, San Angelo.

**E5. Reaching for the Stars: The Ideal CRCG** – In a perfect world, who would attend CRCG, how would it run, and what would it accomplish? This session will offer a picture of that perfect world and some real world ideas that will help you achieve that vision. **Sherri Hammack**, Director, State CRCG Office; and a **State Team member.**

**E6. The Public Health Aspects of Substance Abuse and Dependence Disorders** – Dr. Kepler will discuss addictive drugs, their effects and the challenge they pose for the public health system. **John Kepler, MD**, Texas Commission on Alcohol and Drug Abuse.

**E7. Data as a Powerful Public Policy Tool** – How does your CRCG make the most of data for grant writing, social marketing, or other purposes? This session, led by a research expert, will offer valuable insights on where to locate sources for data, considerations for quantitative and qualitative data use, where to find technical assistance, and options for data presentation. **Dayna Fenit**, Senior Research Associate, Center for Public Policy Priorities.

**E8. Creative Tools for Promoting Inclusive Schools and Communities** - Jeff Moyer has developed a range of materials in use within schools, families and communities throughout North America that provide creative and constructive resources for building understanding concerning the wholeness of all people. This session will include a participatory reading of How Big is Your Circle, Moyer's musical for schools, and a review of his other materials that address early childhood and all ages. **Jeff Moyer**, Music from the Heart, consultant.

# Registration Information

## REGISTRATION FEES

ENTIRE CONFERENCE	\$150.00
ONE-DAY	\$80.00

## AFTER SEPTEMBER 16 OR ON-SITE

ENTIRE CONFERENCE	\$200.00
ONE-DAY	\$80.00

*"Entire Conference" fee includes the cost of lunch on October 2.*

## Attention Exhibitors

Would you like to have an exhibit at the conference?  
Please contact Texas Mentor, Inc. for more  
information at (512) 326-8866 ext. 5013

## DON'T DELAY REGISTER TODAY!

The breakout sessions fill quickly, so to secure your choices send in your registration form by **September 16, 2002**. After September 16, fees will increase. Pre-paid registrations need to be post-marked no later than **September 16, 2002**. *PURCHASE ORDERS will be accepted with completed registration forms until 5 p.m. on September 16 via fax at (512) 206-4629.*

## PAYMENT AND BILLING INFORMATION

Acceptable forms of payment include purchase orders, checks or money orders payable to the Texas Health and Human Services Commission (HHSC). *No credit cards will be accepted.*

State employees can get accounting information after September 1st from the CRCG Website at <http://www.hhsc.state.tx.us/crcg/crcg.htm>, or by calling the State CRCG Office at (512) 206-4564.

Please submit check or money order to:

HHSC  
State CRCG Office  
ATTN: Registrar  
P.O. Box 12668  
Austin, TX 78711-12668

For a full refund, please cancel by September 16, 2002. *After September 16, no refunds will be given.* Substitutions can be made on-site. Please contact Jacqueline Vela at (512) 206-4564 or Steve Skelton at (512) 206-4566 with questions regarding payment.



# Registration Form

Please TYPE or PRINT one name per form. You can photocopy this form. **The deadline for early registration is SEPTEMBER 16 via mail or fax.** Please return form to: State CRCG Office, P.O. Box 12668, Austin, TX 78711 or phone (512) 206-4564 or fax: (512) 206-4629.

First Name: \_\_\_\_\_

Last Name: \_\_\_\_\_

Organization Name: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

\_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Daytime Phone: (\_\_\_\_) \_\_\_\_\_

Fax Number: (\_\_\_\_) \_\_\_\_\_

Circle **your primary** agency/group affiliation

MHMR	TDH	TDPRS	Private	ECI	TCADA
Parent	Education	TDHS	TCB	JPD	TYC
TRC	TDHCA	TCOMI	TDCJ	TWC	TDOA
HHSC	TEA	AAA	Advocate	Consumer Caregiver	

Private Sector (specify) \_\_\_\_\_

Other \_\_\_\_\_

## Other Attendee Information

I will need a special accommodation (i.e. interpretive services, braille materials, special meals, wheelchair access, etc.) Please Describe: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Please indicate which Pre-Conference Activity you would like to attend:

**September 30, 2002**

- TRACK A - ETHICS**
- TRACK B - GRANT WRITING**
- TRACK C - SYSTEMS OF CARE**
- NONE**

Position with your Local CRCG, if applicable: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

## Payment Information

*Up to September 16*

- One Day (\$80.00)
- Entire Conference (\$150.00)

Check No. \_\_\_\_\_

Purchase Order No. \_\_\_\_\_

Amount \_\_\_\_\_

*After Deadline or On-Site*

- Entire Conference (\$200.00)

Check No. \_\_\_\_\_

Purchase Order No. \_\_\_\_\_

Amount \_\_\_\_\_

Please refer to the other side of this form to select your sessions.

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Please circle which **one** in each concurrent breakout session A, B, C, D & E you would like. **You should have five circled items when completed.**

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**October 1, 2002**

*1:30 - 3:00 p.m.: Session A*

A1: Beyond the Basics: CRCG Partnerships and Success Stories

A2: The Organization as a Company

A3: Understanding Immigration Issues that Impact Accessing Human Services in Texas

A4: The Next Step: Bridging the Transition from Child Protective Services

A5: The Sandwich Generation: Balancing It All

A6: Managing Stress/Crisis Before it Manages You

A7: Falling through the Cracks: Adults and Children with Traumatic Brain Injury

A8: Systems of Care, Texas Style

*3:30 to 5:00 p.m.: Sessions B*

B1: Dialogue with the CRCG State Team

B2: CRCG 101: What is this thing called CRCG?

B3: Going Beyond Services: Finding Natural Support in Faith, Family, Friends & Community

B4: Children's Mental Health Legislative Brewing Pot

B5: Success Through Knowledge: Understanding Dual Diagnosis

B6: Journeys of Hope: Our Paths and Where They Take Us

B7: Permanency Planning

**October 2, 2002**

*1:30 to 3:00 p.m.: Sessions C*

C1: Implementing a Continuum of Care for Youth in the Harris County Juvenile Justice System

C2: The Critical Role of Education in CRCGs

C3: I Need Your Eyes and Ears: Communicating with Your Legislator

C4: It's Who You Know: Three Models of Community Networking that REALLY Work!

C5: Texas Youth Advocacy Programs: Advocating for Youth & Families

C6: Conquering CRCG Service Plan Data Collection

C7: The Four Stages of Becoming an Accountable & Progressive CRCG

C8: CRCG/CRCGA/CRCGF: What Works Where and When: Determining the Focus of Your CRCG

*3:30 to 5:00 p.m.: Sessions D*

D1: Overview of the Guardianship Process in Texas: A How To Discussion of Legal Basis and Procedure of Texas Guardianships

D2: You're in the Army Now: Working with Military Social Services

D3: Providing Exemplary Customer Service through CRCG

D4: Partners in Policymaking

D5: Kids and the Olmstead Decision: What is Texas Doing?

D6: The Folks at Home: Grassroots Collaboration and Advocacy

D7: ServiceQuest

D8: Rural Resources are NOT the Weakest Link

**October 3, 2002**

*8:30 to 10:00 a.m.: Sessions E*

E1: What Families and Adults Need to Know about Financial Management Resources & Information

E2: Long-Term Care Coordination: What's the Buzz?

E3: Mobilizing Assets for Community Social Services

E4: Finding Help in Texas: Forging the Link between People and Service Providers

E5: Reaching for the Stars: The Ideal CRCG

E6: The Public Health Aspects of Substance Abuse and Dependence Disorders

E7: Data as a Powerful Public Policy Tool

E8: Creative Tools for Promoting Inclusive Schools and Communities

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Texas Department of Protective and Regulatory Services

Texas Education Agency

Texas Interagency Council on Early Childhood Intervention

Texas Juvenile Probation Commission

Texas Rehabilitation Commission

Texas Workforce Commission

Texas Youth Commission

Families

Consumers of Adult Services

Private Child Serving Providers

Private Adult Serving Providers

# STATEWIDE CRCG CONFERENCE SEPTEMBER 30 - OCTOBER 2, 2002

## IMPORTANT DATES

August 15	Travel Support Applications Due
September 16	Last day to make reservations at hotel
September 16	Registration deadline via mail or fax
September 16	Last day to cancel for registration fee refund
September 30	On-Site Registration 9:00 am to 4:30 p.m.
September 30	Pre-Conference Training Academy begins at 9:30 a.m.
October 1 & 2	Conference Registration 8:00 a.m to 5:00 p.m.
October 1	Conference begins at 10:00 a.m.

## IMPORTANT NUMBERS

Please contact the State CRCG Office with any questions or if you need special accommodations.

Jacqueline Vela	(512) 206-4564 jacqueline.vela@hhsc.state.tx.us
Steve Skelton	(512) 206-4566 steven.skelton@hhsc.state.tx.us
Fax	(512) 206-4629

## IMPORTANT WEBSITES

State CRCG Office: [www.hhsc.state.tx.us/crcr/crcg.htm](http://www.hhsc.state.tx.us/crcr/crcg.htm)  
*San Antonio Points of Interest:* [www.sanantoniocvb.com](http://www.sanantoniocvb.com)  
[www.sanantonio.com](http://www.sanantonio.com)

State CRCG Office  
P.O. Box 12668  
Austin, TX 78711-2668

**IMPORTANT - STATEWIDE CRCG CONFERENCE INFORMATION**